Campus Chromebook Checks

Overview

Starting this year, Chromebook checks will be completes on the device itself where possible and reports will appear in Chromebook Manager. Teachers will be directing their classes through the steps outlined in this article. The results of those tests will be available in Chromebook Manager.

As Chromebook reports come in, they should be prioritized and handled as normal repairs. The students will need to be called down in order of priority and their Chromebooks will need to be exchanged and repaired. Priority, in this case, is determined by a problem's impact on testing. **EG:** Touchpad not working takes priority over cosmetic cracks. Webcam issues are not a priority at all unless the webcam is required for the test. These items still need to be addressed but items that impact testing need to be addressed first.

In some cases, a Chromebook will be so damaged that it is unable to complete a hardware check. These devices will need to be identified for repair outside of Chromebook Manager for now.

Filtering

Chromebook Manager has a wide range of filtering options. If you're just wanting to show Chromebooks that have failed their checks, you can paste the following in the filter box.

```
hardware_check:=failed
```

If you're looking for devices that have failed a specific check, you can paste and modify the following in the filter box. Replace [test] with the test you're looking for.

```
hardware_check:=failed failed_tests:[test]
```

EG: To return devices that have failed the stress test, enter the following in the filter box.

```
hardware_check:=failed failed_tests:stress
```

You can also filter for devices that have never completed a hardware check.

```
hardware_check:=never
```

If you find yourself constantly returning to the same filter, click the sliders button in the filter field and save your filter. You can also find your recent filters here.

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