Chromebook Functionality Check

When repairing a chromebook or assessing it for damage, please follow the following procedures when either determining if a chromebook needs repairs or to check that the chromebook is fully functioning after it has been repaired:

1. Wipe Chromebook

If any chromebook is brought in for repairs, it needs to be wiped first.

Power down the chromebook. Hold down Escape and Refresh(the arrow in a circle) and push the power button. When the OS recovery screen loads, hit CTRL-D. Press the key that is listed to turn OS verification off. This is usually space or enter. When the chromebook switches to OS Verification is off, press the key to turn OS verification ON. This is usually space or enter. If requested, hit Enter to confirm.

The chromebook will reboot a few times and will eventually will come back to the setup screen. Connect the chromebook to PISD-Public when prompted for a network, and continue setup. The chromebook should come up to an enterprise enrollment screen. If it loads to a normal google login screen, hit CTRL-ALT-E to load enterprise enrollment. Log in with your district email and continue the setup. Once the Chromebook is at the log in screen, log in and continue the steps below.

2. Check for updates

Once logged in to the Chromebook, click the clock in the bottom right corner, and click the settings gear in the window that opens.

In the new window, click the About Chrome OS tab and click 'Check for Updates'

3. Run a Chromebook check

From the login screen, click **Apps** then click **Chromebooks - Princeton ISD**. Follow the prompts to complete each test.

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