ClassLink

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Intro to ClassLink

ClassLink is the single-sign-on portal for Princeton ISD which facilitates logins to district web resources. It also enables file access from home. Please see the video below for a brief introduction to ClassLink.

> This video talks about linking your Google account to ClassLink. This step is no longer needed.

Troubleshooting Single Sign-On

If a student has trouble signing in to an app in ClassLink please check the following.

For Managed SSO Apps

Managed SSO apps are apps that technology is responsible for managing. A full list of Managed SSO apps can be found here.

The student is prompted for credentials when launching the app.

This behavior indicates that the student does not have an account within the app or that the account credentials have not been imported yet. Most imports run nightly so this issue is usually resolved automatically within a day. Certain apps like MSTAR may take longer because accounts cannot be imported into ClassLink until after they are processed by MSTAR. These apps can take up to two days to be resolved.

The student receives an Incorrect Password error from the app

This behavior is most likely related to one of the following problems

> **The account has been imported into ClassLink but has not been created in the app yet. Apps that do not support automatic imports will experience this issue.**
>
> Put in a HelpDesk ticket with the name of the student and the name of the app. Technology will then do a manual import which will resolve the issue.
>
> **The student has saved an incorrect password in ClassLink which overrides the password that technology has imported.**

1. Right click on the app in ClassLink.
2. Click **Update Password**.
3. Click **Delete**.
4. Click **Ok**.

> This will cause the password to revert to the one that Technology imported for the student.
>
> **The account exists in both systems but the password is incorrect/has been changed in the app.**

If you are able to see the student in your roster in the given app, put in a HelpDesk ticket with the name of the student and a note indicating that they have an account but are unable to log in

For Unmanaged SSO Apps

Unmanaged SSO apps are apps that technology does not manage. These apps will prompt the student for login credentials the first time they launch the app. These credentials will be used for every subsequent login.

The student receives an Incorrect Password error from the app

1. Right click on the app in ClassLink.
2. Click **Update Password**.
3. Change the username and password to the correct values.
4. Click **Submit**.

No students are able to log in to the app. Passwords are entered correctly into ClassLink

Please put in a HelpDesk ticket which includes the name of the App and valid test credentials for the app so that Technology can correct the issue.

Managed Websites and Applications

> Auto Fill applications require the ClassLink OneClick Extension.

Currently Managed

Application	Import Type	ClassLink	SSO Type	Notes
Adobe Creative Cloud	OneRoster	No	SAML	To log in, enter your district email and continue. **Do not sign in with Google** .
Bedford, Freeman & Worth	OneRoster	Yes	OAuth2	HS statistics curriculum
Bells	Automatic	Yes	SAML	Paging and bell system for most campuses
BrainPop	OneRoster	Yes	LTI v1.0	Elementary and Middle schools
Canva	OneRoster	Yes	SAML	Canva does not support removing students from their previous campus' teams. The student will need to use the team switcher in the lower-left corner of the page to access their current school's team.
Carnegie Learning	OneRoster	Yes	OAuth2	Secondary schools
Chromebook Manager	Automatic	Yes	SAML	Manage campus Chromebooks

ClassWize	Google Classroom	Yes	Google SSO	Google Classroom classes are synced automatically. Classes can also be created in ClassWize.
CLIengage	Automatic	Yes	Google SSO	Teachers and students are rosters, other users are created by the district testing coordinator.
Conjuguemos	WIP	WIP	WIP	Coming soon
Edgenuity	Automatic	Yes	SAML	
Eduphoria	Automatic	Yes	SSO*	*SSO for staff only. Student passwords are managed by the district testing coordinator.
ESTAR/MSTAR	Automatic	Yes	Auto Fill	Requires a valid State ID.
Flocabulary	OneRoster	Yes	OAuth2	Green, Lowe, Mayfield
Formative	OneRoster	Yes	LTI v1.0	Lovelady
Google	Automatic	Yes	SAML	See this article for details.
Google Classroom	OneRoster	Yes	SAML	Classrooms are created and rostered nightly but members are not removed regularly
HMH, HRW, ED	OneRoster	Yes	SAML	Resources must be assigned to classes. (Instructions)
IXL	Automatic	See Notes	See Notes	Lacy: SAML Harper: SAML Smith: SAML Middle Schools: Google SSO Other: See your Instructional Coach

McGraw Hill	OneRoster	Yes*	SAML	Curriculum must link classes to resources yearly. *A **Full replace mode** sync must be requested from MH integrations yearly to remove old data.
Minga	OneRoster	Yes	Google SSO	Teachers and students synced, other staff created by campus admin
MobyMax	OneRoster	Yes	OAuth2	Lowe
NWEA	OneRoster	Yes	OpenID	Elementary campuses. Teachers and students are synced, other staff are created by testing coordinator
Pear Assessment	WIP	WIP	WIP	Coming soon
Phone Directory	Automatic	Yes	SAML	Find extensions, set up speed dial, manage campus extensions* and phone assignments*. *Management features are only available to campus admins
Progress Learning	OneRoster	Yes	OAuth2	Elementary campuses
Ramsey Classroom	OneRoster	Yes	OAuth2	Money Matters & Personal Finance
Raptor	OneRoster	No	SAML	Log in with email on the Raptor site
Rostering Portal	Automatic	Yes	SAML	Manage student logins, lunch barcodes, etc... Teachers have access to their own students Campus managers have access to all students at their campus

Sadlier	OneRoster	Yes	OAuth2	Clark, Southard
SAVVAS	OneRoster	Yes	SAML	Resources must be assigned to classes.(Instructions)
Schoology	Automatic	Yes	SAML	
Smart Notebook	WIP	No	WIP	Dyslexia
Subs	Automatic	Yes	SAML	Request district permanent subs
Zearn	OneRoster	Yes	OAuth2	Elementary schools

Not Managed

See your instructional coach if any of these items apply to you.

Application	**Notes**
Lowman Education	
Lead4ward	
Classwork.com	
Edpuzzle	
Frontline (eSped)	Contact Special Programs
Gimkit	
Really Great Reading	
Shmoop	
Splashtop	
TEKS Resource System	
TI SmartView Calculator	

No Longer Available

Application	Import Type	ClassLink	SSO Type	Notes
Accelerate Learning	Automatic	Yes	Auto Fill	
BookNook	OneRoster	Yes	OAuth2	
Discovery Ed	OneRoster	Yes	OAuth2	
Edmentum - Study Island	OneRoster	Yes	OAuth2	
Education Galaxy	OneRoster	Yes	OAuth2	Elementary schools
FitnessGram	OneRoster	No		
Imagine Learning	Manual	Yes	Auto Fill	
iStation	Automatic	Yes	LTI	Requires a valid State ID.
MySciLearn	Manual (Campus)	Yes	Auto Fill	Prompts for Auto Fill password on first launch.
Renzulli Learning	OneRoster	Yes	OAuth2	

Using ClassLink at Home

ClassLink required a browser extension to do automatic logins to certain services. If you are trying to use a service that logs you in automatically when you are at school but does not log you in automatically when you are at home then you will need to install the extension in order to use these services. In order to install the extension you will need to know what browser you are using.

You can use this website to find out: www.whatsmybrowser.org

Chrome

1. Click here
2. Click **Add to Chrome**
3. Click **Add extension**

Edge

1. Click here
2. Click **Get**
3. Follow the prompts to install
4. You may need to restart Edge to activate the extension

Firefox

1. Click here
2. Click **Add**
3. Click **Okay, Got It**

Internet Explorer

> We highly recommend using a browser other than Internet Explorer due to compatibility issues with many websites.

1. Click here
2. Click **Run**

3. Follow the prompts to install
4. Wait for the install to finish
5. Return to Internet Explorer and click the gear icon in the upper-right corner of the window
6. Click **Manage Add-ons**
7. Click on the extension labeled **ClassLink.Extension**
8. Click **Enable**
9. Click **Close**

Safari

1. Click here
2. Once the App Store opens click **Get**
3. Follow the prompts to install
4. You may need to restart Safari to activate the extension