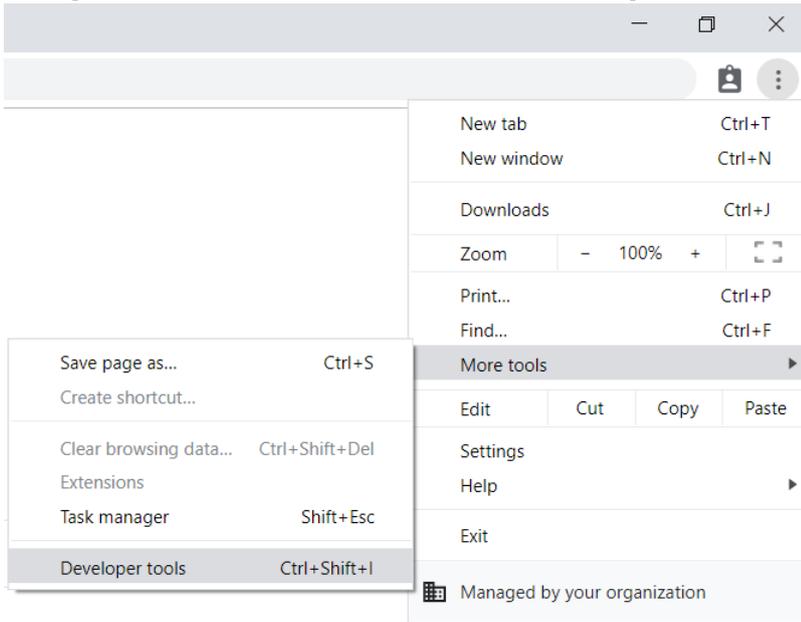


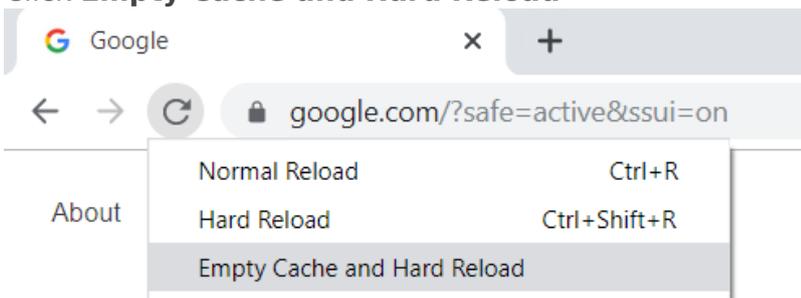
# Clear a Web Page Cache

Sometimes updates to a website will cause the site to appear broken for people who have previously visited the site. This is usually caused by caching. The quickest way to fix the issue is to clear your cache for the website that is not working correctly.

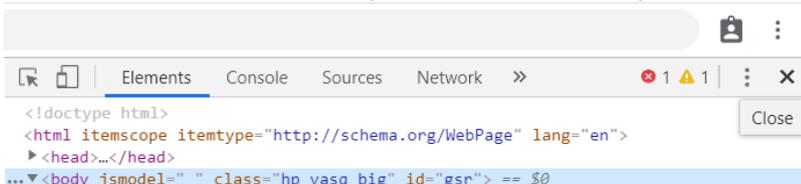
1. Navigate to the web page that is not working
2. Navigate to **Menu > More tools > Developer tools** OR press **Ctrl + Shift + I**



3. **Right Click** on the **Refresh** button
4. Click **Empty Cache and Hard Reload**



5. Click the small **X** in the top-left of the developer tools sidebar to close Developer Tools



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