OpenVPN Setup

> Some networks restrict VPN usage. If you are experiencing issues, see the troubleshooting section below.

Setup

1. Go to https://vpn.princetonisd.net in a web browser and log in with your computer credentials
    1. Note: You must be on the district network to complete this step. If you need immediate access and are off-site please call (469) 952-5414
    2. Note: If you are unable to log in, please put in a HelpDesk ticket to request access.
2. Log Out or close the tab
3. Download and install OpenVPN Connect from https://openvpn.net/client/
4. Download the **PISD-VPN.ovpn** profile attached to this article (**left side** of the page or **Info** tab)
5. Open **OpenVPN Connect**
6. Click **Upload File**
7. Click **Browse**
8. Browse to and open the VPN profile from step 4
9. Enter your computer username in the **Username** field
10. Check the Save password box
11. Enter your computer password in the **Password** field
12. Click **Connect** to save changes

Connect

1. Open **OpenVPN Connect**
2. Click the on the VPN profile listed
3. Enter credentials if prompted

Troubleshooting

Unable to connect to VPN

If you're unable to connect to VPN try the following.

- Reinstall OpenVPN Connect
- Starting with step 4, attempt to use the **PISD-VPN_Alternate** profile instead of **PISD-VPN**

Unable to access the OpenVPN website

Some networks block VPN related websites. Use our alternate links below.

- Windows
- macOS

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