

# UniFi Endpoint Setup

## Initial Setup

If you experience login problems in the initial setup, disconnect from the Princeton ISD network and try again. Once set up, you will not need to do this again.

### iOS

1. From the **App Store**, install the **UniFi Endpoint** app
2. Once UniFi Endpoint is installed, click [this link](#) to set up your account
  - Your username will be your Princeton ISD email address
  - Your password will be the password you use to log in to ClassLink
  - If prompted, the domain is **pisd**.

### Android

1. From the **App Store**, install the **UniFi Endpoint** app
2. Once UniFi Endpoint is installed, click [this link](#) to set up your account
  - Your username will be your Princeton ISD email address
  - Your password will be the password you use to log in to ClassLink
  - If prompted, the domain is **pisd**.

## Set up Facial Recognition

Facial recognition is highly sensitive to contrast and may not work well with all lighting conditions.

1. Open the **UniFi Endpoint** app
2. Make sure the **Princeton ISD** organization is selected in the dropdown at the top of the page
3. Tap the **gear icon**
4. Tap **Face Photo** and follow the instructions to set up a face photo
  - It may take up to 15 minutes for facial recognition to begin working

# Touch Pass (Invitation Required)

Some door readers are not compatible with TouchPass. If your device prompts you to select a credit card, the reader is not compatible. These readers can be used with the Tap to Unlock feature of the Endpoint app on the phone but can not be unlocked by a wearable device.

1. Open the **UniFi Endpoint** app
2. Make sure the **Princeton ISD** organization is selected in the dropdown at the top of the page
3. Tap the **gear icon**
4. Tap **Touch Pass** and follow the instructions to set up your Touch Pass
  - It may take up to 15 minutes for Touch Pass to begin working
  - If you are syncing your credential to a wearable device, it may take several minutes to appear on the wearable device

## Video Doorbell

If you need to respond to the video doorbells from your phone, please email [helpdesk@princetonisd.net](mailto:helpdesk@princetonisd.net) to be set up. Once that is complete, doorbell calls will route to the UniFi Endpoint app on your device.

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Revision #7

Created 21 April 2025 19:23:04 by Joshua Prince

Updated 20 April 2026 19:11:35 by Joshua Prince